



EASE OF DOING BUSINESS IN WEST BENGAL

SHILPA SATHI – Single Window Services for Large Industries:-

- (1) Shilpa Sathi comprising representatives of various Departments/Directorates of Government at West Bengal Industrial Development Corporation (WBIDC)'s office provides single window application services to the entrepreneur for doing business with minimal hassle and transaction costs, representatives from the departments of Labour, Fire and Emergency Service, Power, Irrigation and Waterways, Pollution Control Board and Kolkata Municipal Corporation attend the Single Window Cell office. The Cell facilitates expeditious disposal of matters relating to clearances of various Government Departments/Directorate for setting up industrial units in the state.
- (2) **Online application for clearances under Shilpa Sathi**
The Shilpa Sathi web portal for online application for clearances under the Single Window Services is being built.
- (3) **Time bound clearances under the Shilpa Sathi Single Window Services**

Clearances	Timeline
Mutation of Land	21 days
Conversion of land	30 days
Consent to establish from WBPCB	Red : 60 days Orange : 30 days Green : 21 days
Consent to operate from WBPCB	Red : 60 days Orange : 30 days Green : 21 days
Registration, Licence and its renewal under the Factories Act 1948	21 days
Permit for ground water	DLA : 30 days SLA : 21 days HLIDC : 15 days
Permit for surface water	SLA : 21 days HLIDC : 21 days
Bulk Power Supply	11 KV : 30 days 33 KV : 45 days 132 KV : 60 days
Fire Licence	60 days



(4) Task Force to follow up with departments concerned

A Task Force under Shilpa Sathi closely monitors the progress of applications with participation from the departments concerned. It meets every week to expedite project clearances and address specific problems received from industry.

(5) Relationship Managers and Business Synergy Centre for proposal facilitation

Relationship Managers at a senior level are provided for all major projects. They are responsible for day-to-day monitoring of the progress and also to address bottlenecks in government departments.

(6) Pricing policy of land goes online

Details of pricing of all industrial parks are available on the official website of WBIDC (www.wbidc.com) to ensure transparency. The price of land and modules in various Industrial Parks is broadly based on factors like amount paid to collector, infrastructure cost, cost of capital etc.

(7) Online terms and conditions for allotment of land/module in Industrial Parks

Detailed terms and condition of allotment of land/module in various industrial parks of WBIDC has been uploaded on the official website of WBIDC (www.wbidc.com) to ensure transparency.

(8) Online Appraisal of Proposal for Allotment of Land/Module in Industrial Parks

Detailed appraisal criteria have been provided on the official website of WBIDC to ensure transparency.

(9) Online monitoring of applications for 14Y land clearances and allotment

WBIDC's official website has an online monitoring system to check the status of applications for 14Y land ceiling clearances and applications for the allotments of land/modules in industrial parks. Applicants can know the status of their applications through WBIDC's e-service. Deadline for processing of cases u/s 14Y of WBLR Act is 90 days of submitting completed application.



MSME FACILITATION CENTRE (MFC) at all DICs in West Bengal for Micro, Small & Medium Enterprises:-

Every district now has an **MSME Facilitation Centre (MFC)** located in their respective DIC and in Kolkata. The MFCs are dedicated service providers on statutory compliances for an MSME entrepreneur. The MFC is tagged to the online Single Application Gateway (SAG) through <http://myenterprise.wb.gov.in> and acts as a single point to receive all applications made by an entrepreneur to various government entities for compliances and to avail government incentives.

The hands-on facilitation services provided by an MFC to MSME entrepreneurs include:

- (1) All information on statutory compliances needed to set up an enterprise or to avail government incentives.
- (2) Application forms
- (3) A checklist of the documents to be attached with the application
- (4) Hand-holding support to fill out the forms
- (5) Through checking the forms ensure they are correct in all respects
- (6) Submitting the application to the government office by the MFC
- (7) Answering any queries that a government office may have
- (8) Collecting the certificate/license on behalf of the applicant either in person or through SAG.
- (9) Delivering it to the applicant

These services are available online through SAG at <http://myenterprise.wb.gov.in>

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Sources : Media Reports, Govt. Web Portal etc.